

## **TECHNOLOGY RENTALS OF AMERICA LLC – RETURN POLICY**

### **Return of Defective Merchandise**

Technology Rentals of America does not pay the return shipping costs for defective merchandise. We are not responsible for component defects, because we do not manufacture the components that we carry. However, if you pay to send the item(s) back to Technology Rentals of America, we will replace the item(s) and ship the replacement back to you at no charge. Technology Rentals of America will employ every resource it has to ensure that your item(s) is replaced promptly and without hassle. Defective merchandise **MUST** be returned in the original packaging.

**\*\*30 day money back guarantee for defective products only\*\***

Defective products **MUST** be returned within 30 days of the date received and in the original packaging or it will not be accepted.

### **Return of Non-Defective Merchandise**

Technology Rentals of America will not pay the return shipping costs of non-defective merchandise. The customer will also be subject to a \$50 restocking fee upon return of non-defective merchandise.

### **Return Shipping Address**

C/O: Returns

Technology Rentals of America

3 Vatrano Road

Albany, NY 12205

